The Windsor Framework

Overview

The **Windsor Framework** is a bilateral agreement between the United Kingdom (UK) and the European Union (EU) that governs the trade relationship between Great Britain (GB) and Northern Ireland (NI) following Brexit. This framework replaces the Northern Ireland Protocol and is designed to simplify customs procedures while ensuring that Northern Ireland retains access to the EU Single Market.

This document outlines the implications of the Windsor Framework on your shipping operations, the data required for creating compliant shipment labels, and the necessary steps to ensure continued compliance.

What Is the Windsor Framework?

The Windsor Framework introduces new customs and trade regulations that govern the movement of goods from Great Britain to Northern Ireland. Key aspects of the framework include:

- **Simplified Customs Procedures:**
  The level of customs data required depends on the trade category:
  - Business-to-Consumer (B2C),
  - Consumer-to-Consumer (C2C),
  - Business-to-Business (B2B).

- **Green and Red Lanes:**
  - **Green Lane:** Goods that are deemed "not at risk" of entering the EU will be subject to simplified checks and fewer customs requirements.

- **Red Lane:** Goods considered "at risk" of entering the EU will require a full customs declaration, including additional details to ensure compliance with EU regulations.

- **Timelines:**
  Initial changes were scheduled to take effect by **30 September 2024**, with full compliance expected by **31 March 2025**. However, timelines remain subject to UK government updates.

Please refer to the official HMRC guidance for the latest updates, **UK government's official guidance.**

How the Framework Affects Your Shipping Process

When shipping from Great Britain to Northern Ireland, additional data is required in shipment label requests to ensure accurate customs declarations and correct routing. Data requirements vary between **B2C/C2C** and **B2B** shipments.

For B2C and C2C Shipments

- **Basic Consignment Data:**
  - Sender and recipient names, addresses, and contact details
  - Parcel weight and total consignment value
  - A plain English description of the shipment contents

- **Customs Formalities:**
  B2C shipments typically require simpler customs data when following UK Carrier Scheme guidelines, provided the goods are **not at risk** of entering the EU.

For B2B Shipments

B2B shipments require more detailed data so that your shipment can be classified as either "green lane" (not at risk) or "red lane" (at risk). In addition to the basic consignment data, you must provide:

- **Mandatory Fields:**
  - **Sale Type:** Specify whether the shipment is B2B or B2C
  - **Number of Pieces and Total Value:** Comprehensive details of the goods.
  - **Commodity Details:**
    - Commodity codes (HS codes) – 6 or 10 digits, as required.
    - Descriptions, quantities, unit weights, and unit values
    - Country of manufacture
    - Deferment account details (if applicable for customs charges).

- **UKIMS Number:**
  - Either the sender's or recipient's **UKIMS number** is required.
  - If missing, the shipment defaults to B2C rules and may be considered **at risk**.

- **EORI Number:**
  - The sender's **EORI number** is mandatory.
  - If a recipient's **UKIMS number** is provided, their **EORI number** must also be included.

- **Clearance Declaration Details:**

  These details differ based on the lane:
  - **Green Lane (Not at risk):** Only minimal extra data is needed when UKIMS details are included.
  - **Red Lane (At risk):** Requires a **full international dataset**, similar to an H1 declaration, along with additional customs information and may be subject to EU duties.

Data Fields Required When Creating Shipping Labels

Please check the courier requirements table for the couriers that you are using to fully comply with the courier requirements for the Windsor Framework:

To ensure compliance with the Windsor Framework, the following key fields must be included in shipment label data:

Core Data Fields

- **Sale Type:** Identifies whether the shipment is **B2B, B2C, C2C, or C2B**.
- **Commodity Details (for B2B Shipments):**
  - **Commodity Code (HS Code).**
  - **Detailed Description:** quantity, unit weight, unit value, country of origin.
  - **UKIMS Number:** shipper and/or recipient.
  - **EORI Numbers:** shipper's EORI required; recipient's EORI required if UKIMS details are included.
  - **Additional Commodity Details:** as required by the carrier.

> Our documentation will be continuously updated as new regulations emerge, including carrier-specific compliance requirements.

Courier Requirements

Fields/Courier	RoyalMail	Whistl	RoyalMail ClickAndDrop	Yode
Supported Sales Types:	B2B / B2C	B2B / B2C	B2B / B2C	B2C
courier.sale_type	Required	Required	Required	N/A
ship_to.ukims_number	Required for B2B shipments unless ship_from.ukims number isn't entered	N/A	Required for B2B shipments unless ship_from.ukims number isn't entered	N/A
ship_from.ukims_number	Required for B2B shipments	N/A	Required for B2B shipments	N/A
ship_to.eori_number	Required for B2B if ship_to.ukims number is entered for B2B	N/A	It is required for B2B if ship_to.ukims number is entered for B2B	N/A
ship_from.eori_number	Required for B2B	N/A	Required for B2B	N/A

Fields/Courier	RoyalMail	Whistl	RoyalMail ClickAndDrop	Yode
item.sku	Required	Required	Required	Requi
item.quantity	Required	Required	Required	Requi
item.description	Required	Required	Required	Requi
item.value	Required	Required	Required	Requi
item.currency	Required	Required	Required	Requi
item.origin_country	Required	Required	Required	Optio
item.hs_code	Required	Required	Required	Optio
item.weight	Required	Required	Required	Optio
courier.export_reason	N/A	N/A	N/A	N/A
courier.sender_deferment_account	N/A	N/A	N/A	N/A
Note	Either ship_to UKIMS or ship_from.ukims number is required for B2B shipments	UKIMS and EORI numbers should be configured on Whistl interface	Either ship_to UKIMS or ship_from.ukims number is required for B2B shipments	

Fields/Courier	Evri Corporate	Hermes Corporate	DPD UK	DPD Local	D
Supported Sales Types:	B2C / C2C / C2B	B2C / C2C / C2B	B2B, B2C, C2C	B2B, B2C, C2C	B
courier.sale_type	N/A	N/A	Required	Required	R
ship_to.ukims_number	N/A	N/A	Required for B2B shipments unless ship_from.ukims number isn't entered	Required for B2B shipments unless ship_from.ukims number isn't entered	R s u s r e

Fields/Courier	Evri Corporate	Hermes Corporate	DPD UK	DPD Local	D
ship_from.ukims_number	N/A	N/A	Required for B2B shipments if not at-risk goods	Required for B2B shipments if not at-risk goods	R s a
ship_from.vat_number	N/A	N/A	Required for B2B At Risk Goods	Required for B2B At Risk Goods	R A
ship_to.vat_number	N/A	N/A	Required for B2B At Risk Goods if ship_from.vat_number not entered	Required for B2B At Risk Goods if ship_from.vat_number not entered	R A s n e
ship_to.eori_number	N/A	N/A	Required for B2B if ship_to.ukims number is entered for B2B	Required for B2B if ship_to.ukims number is entered for B2B	R if n e
ship_from.eori_number	N/A	N/A	Required for B2B	Required for B2B	R
item.sku	Required	Required	Required	Required	R
item.quantity	Required	Required	Required	Required	R
item.description	Required	Required	Required	Required	R
item.value	Required	Required	Required	Required	R
item.currency	Required	Required	Required	Required	R
item.origin_country	Required	Required	Optional for B2C&C2C but Required for B2B	Optional for B2C&C2C but Required for B2B	O E R
item.hs_code	Required	Required	Optional for B2C&C2C but Required for B2B	Optional for B2C&C2C but Required for B2B	O E R

Fields/Courier	Evri Corporate	Hermes Corporate	DPD UK	DPD Local	D
item.weight	Required	Required	Required	Required	R
courier.at_risk	N/A	N/A	Required	Required	R
courier.export_reason	N/A	N/A	N/A		T
courier.sender_deferment_account	N/A	N/A	N/A		T
Note					T

Fields/Courier	RoyalMailIntersoft	ProCarrier	Hermes	DHL d
Supported Sales Types:	B2B / B2C	TBD	B2C / C2C / C2B	B2C / C2B
courier.sale_type	Required	TBD	N/A	Requ
ship_to.ukims_number	Required for B2B shipments unless ship_from.ukims number isn't entered	TBD	N/A	Requ Requ ship_ not e
ship_from.ukims_number	Required for B2B shipments	TBD	N/A	Requ
ship_to.eori_number	Required for B2B if ship_to.ukims number is entered for B2B	TBD	N/A	Requ Requ ship_ enter
ship_from.eori_number	Required for B2B	TBD	N/A	Requ
item.sku	Required	TBD	Required	Requ
item.quantity	Required	TBD	Required	Requ

Fields/Courier	RoyalMailIntersoft	ProCarrier	Hermes	DHLI d
item.description	Required	TBD	Required	Requ
item.value	Required	TBD	Required	Requ
item.currency	Required	TBD	Required	Requ
item.origin_country	Required	TBD	Required	Optic
item.hs_code	Required	TBD	Optional	Optic
item.weight	Required	TBD	Required	Requ
courier.export_reason	N/A	TBD	N/A	Requ
courier.sender_deferment_account	N/A	TBD	N/A	Requ
Note	Either ship_to UKIMS or ship_from.ukims number is required for B2B shipments	TBD	B2B isn't supported by Evri so there is no need for UKIMS and EORI Number	

Fields/Courier	DHLParcelUK	SecuredMail	Fedex	DPD
Supported Sales Types:	B2C / B2B / C2C / C2B	B2B / B2C / C2B	TBD	TBD
courier.sale_type	Required	Required	TBD	TBD
ship_to.ukims_number	Required for C2B. Required for B2B if ship_from.ukims is not entered	Required for B2B shipments unless ship_from.ukims number isn't entered or Required for C2B shipments	TBD	TBD
ship_from.ukims_number	Required for B2B	Required for B2B shipments	TBD	TBD

Fields/Courier	DHLParcelUK	SecuredMail	Fedex	DPD
ship_to.eori_number	Required for C2B. Required if ship_to.ukims is entered	Not Required	TBD	TBD
ship_from.eori_number	Required for B2B	Not Required	TBD	TBD
item.sku	Required	Required	TBD	TBD
item.quantity	Required	Required	TBD	TBD
item.description	Required	Required	TBD	TBD
item.value	Required	Required	TBD	TBD
item.currency	Required	Required	TBD	TBD
item.origin_country	Optional	Required	TBD	TBD
item.hs_code	Required	Required	TBD	TBD
item.weight	Required	Required	TBD	TBD
parcel.dim_width	Not Required	Required	TBD	TBD
dim_height	Not Required	Required	TBD	TBD
dim_length	Not Required	Required	TBD	TBD
dim_unit	Not Required	Required	TBD	TBD
courier.export_reason	Required for B2B	Required	TBD	TBD
courier.sender_deferment_account	Required for B2B	N/A	TBD	TBD
Note			TBD	TBD

Fields/Courier	Huxloe	DGInternational	CollectPlus	PPI

Supported Sales Types:	TBD	TBD	TBD	TBD
courier.sale_type	TBD	TBD	TBD	TBD
ship_to.ukims_number	TBD	TBD	TBD	TBD
ship_from.ukims_number	TBD	TBD	TBD	TBD
ship_to.eori_number	TBD	TBD	TBD	TBD
ship_from.eori_number	TBD	TBD	TBD	TBD
item.sku	TBD	TBD	TBD	TBD
item.quantity	TBD	TBD	TBD	TBD
item.description	TBD	TBD	TBD	TBD
item.value	TBD	TBD	TBD	TBD
item.currency	TBD	TBD	TBD	TBD
item.origin_country	TBD	TBD	TBD	TBD
item.hs_code	TBD	TBD	TBD	TBD
item.weight	TBD	TBD	TBD	TBD
courier.export_reason	TBD	TBD	TBD	TBD
courier.sender_deferment_account	TBD	TBD	TBD	TBD
Note	TBD	TBD	TBD	TBD

Fields/Courier	**Starlinks**	**UPS**	**ArrowXL**	**Parc**
Supported Sales Types:	TBD	TBD	TBD	TBD

Fields/Courier	Starlinks	UPS	ArrowXL	Parc
courier.sale_type	TBD	TBD	TBD	TBD
ship_to.ukims_number	TBD	TBD	TBD	TBD
ship_from.ukims_number	TBD	TBD	TBD	TBD
ship_to.eori_number	TBD	TBD	TBD	TBD
ship_from.eori_number	TBD	TBD	TBD	TBD
item.sku	TBD	TBD	TBD	TBD
item.quantity	TBD	TBD	TBD	TBD
item.description	TBD	TBD	TBD	TBD
item.value	TBD	TBD	TBD	TBD
item.currency	TBD	TBD	TBD	TBD
item.origin_country	TBD	TBD	TBD	TBD
item.hs_code	TBD	TBD	TBD	TBD
item.weight	TBD	TBD	TBD	TBD
courier.export_reason	TBD	TBD	TBD	TBD
courier.sender_deferment_account	TBD	TBD	TBD	TBD
Note	TBD	TBD	TBD	TBD

Fields/Courier	DxExpress
Supported Sales Types:	TBD
courier.sale_type	TBD
ship_to.ukims_number	TBD

Fields/Courier	DxExpress
ship_from.ukims_number	TBD
ship_to.eori_number	TBD
ship_from.eori_number	TBD
item.sku	TBD
item.quantity	TBD
item.description	TBD
item.value	TBD
item.currency	TBD
item.origin_country	TBD
item.hs_code	TBD
item.weight	TBD
courier.export_reason	TBD
courier.sender_deferment_account	TBD
Note	TBD

Revision #12

Created 14 February 2025 15:58:12 by Michelle Ratcliffe

Updated 3 March 2025 08:57:38 by Michelle Ratcliffe