Integrating your Voila Account on Peoplevox

Overview

This document provides step-by-step instructions for integrating your **Voila** account with Peoplevox.

Courier Integration Setup from Peoplevox to Voila

3 Phases:

This process involves integrating a courier service in Peoplevox, utilising **Voila** as the intermediary. It consists of three main phases:

1. **Peoplevox Courier Integration Setup:** Configuring the courier connection within Peoplevox to point to **Voila**.
2. **Voila Configuration:** Setting up the corresponding connection and processing rules within **Voila**.
3. **Key Linking:** Establishing the secure communication link between Peoplevox and **Voila**.

Prerequisites:

- Access to a Peoplevox account.
- An API user account within **Voila**.

- An API token for the API user within **Voila**.

Integration Process Detailed Steps:

1. **Generate a Secure Key:**
   - Use a random key generator (e.g., Randomkeygen.com) to create a unique and secure key.
2. **Peoplevox Configuration:**
   - Utilise the generated key during the courier integration setup within Peoplevox.
3. **Voila Configuration:**
   - Enter the same generated key into the appropriate linking configuration section within **Voila**.

> **Note:** Ensuring the same key is used in both Peoplevox and **Voila** is crucial for establishing a successful connection.

Setting Up the Courier Integration in Peoplevox:

To integrate a new courier service via API, follow these steps:

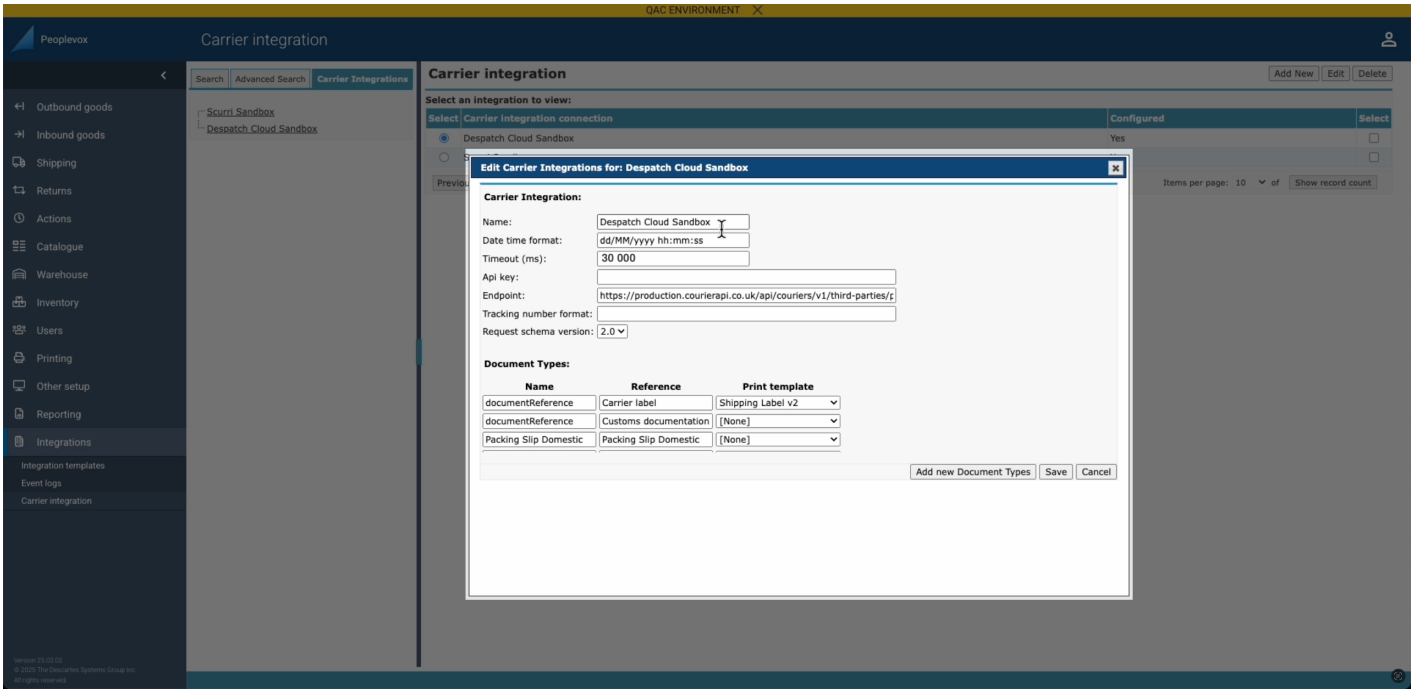
1. **Navigate to Integrations:** In your Peoplevox dashboard, **click** on "Integrations."
2. **Access Carrier Integrations: Select** "Carrier Integrations" from the available options.
3. **Add a New Integration: Click** "Add New" to begin the setup process.
4. **Name Your Integration: Enter** a descriptive name for the courier integration.
5. **Set the Timeout: Enter** "30 000" for the timeout value.
6. **Enter the API Key: Enter** the secure key you generated earlier.
7. **Enter the Endpoint: Enter** this endpoint URL which is static and remains consistent:

   ```
   https://production.courierapi.co.uk/api/couriers/v1/third-parties/peoplevox/create-label
   ```

8. **Specify the Version Schema: Set** the version schema to "2.0."
9. **Configure Document Types:**
   - **Document Type 1: Carrier Label**

- Name: **Enter** `documentReference`
- Reference: **Enter** `Carrier Label`
- Print Template: **Select** the customer's preferred shipping label template.

- **Document Type 2: Customs Documentation**
  - Name: **Enter** `documentReference`
  - Reference: **Enter** `Customs documentation`
  - Print Template: **Select** the customer's customs documentation template.
- **Document Type 3: Packing Slip Domestic**
  - Name: **Enter** `Packing Slip Domestic`
  - Reference: **Enter** `Packing Slip Domestic`
  - Print Template: Please **select** the appropriate template



> Click the image to enlarge

Setting up linking to Voila

Provide Voila with the generated random Pairing Key you generated earlier or create a new one if you are starting here: Randomkeygen.com

In the Playground or in Postman, send a POST Request to this endpoint:

https://production.courierapi.co.uk/api/couriers/v1/third-parties/peoplevox/link-auth

```
headers: {'api-user': 'YOUR API USER', 'api-token': 'YOUR API USER TOKEN'},
```

This is the JSON to POST - change the authorisation header to the key we generated earlier, and change the address to the address you're shipping from:

```
{
   "peoplevox_authorization_header" : "RandomGeneratedKey",
   "ship_from": {
         "name": "Fake Company",
         "phone": "01377 334140",
         "email": "customer.support@fake.com",
         "company_name": "Fake Company",
         "address_1": "Unit 99, Warfield Road",
         "address_2": "",
         "address_3": "",
         "city": "Fakefurt",
         "postcode": "YO250FK",
         "county": "East Yorkshire",
         "country_iso": "GB",
         "company_id": "03764419",
         "tax_id": "284256444",
         "eori_id": "GB284256444000",
         "ioss_number": null
      }
}
```

> Populate the information above with live customer details

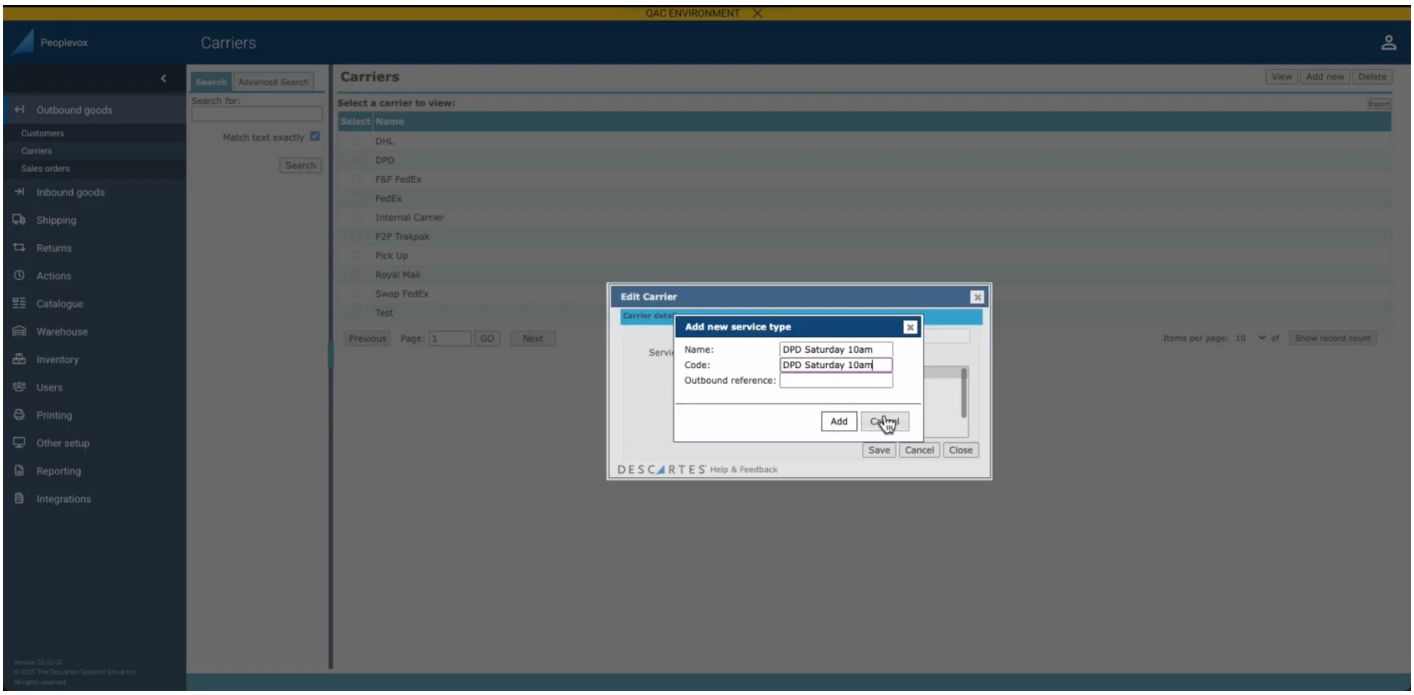
Set up a Smart Shipping group in Voila

Find detailed instructions for setting up **Smart Shipping in Voila by following this link**

Setting up a Service Type in Peoplevox that Corresponds to a Smart Shipping Group in Voila

1. **Navigate to** 'Outbound Goods' and then **click** 'Carriers.'
2. **Select** 'Add New' for a new carrier or 'Edit' an existing carrier.
3. In the 'Name' field, **enter** the desired service type (e.g., 'DPD Saturday 10 am', 'Ebay', 'Etsy' or 'First Class').
4. In the 'Code' field, **enter** the **exact same** name as the Smart Shipping Group (e.g., 'DPD Saturday 10 am'). This ensures proper matching.
5. **Click** 'Add' or 'Save.'

> **Important, verify that the 'Code' matches the Smart Shipping Group name precisely.**



Click the image to enlarge

Revision #35

Created 24 February 2025 11:39:54 by Michelle Ratcliffe

Updated 25 February 2025 16:29:23 by Michelle Ratcliffe